

# LDA at Work: Deutsche Bank's Approach to Quantifying Operational Risk

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A Passion to Perform.

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## Agenda

1.	AMA at DB
2.	Main components of an LDA model
3.	Appendix: model validation

For more information:

F. Aue and M. Kalkbrener (2006).  
LDA at work: Deutsche Bank's approach to quantifying operational risk.  
*J. Operational Risk*, 1(4), 49-93.

## AMA Model Development at Deutsche Bank

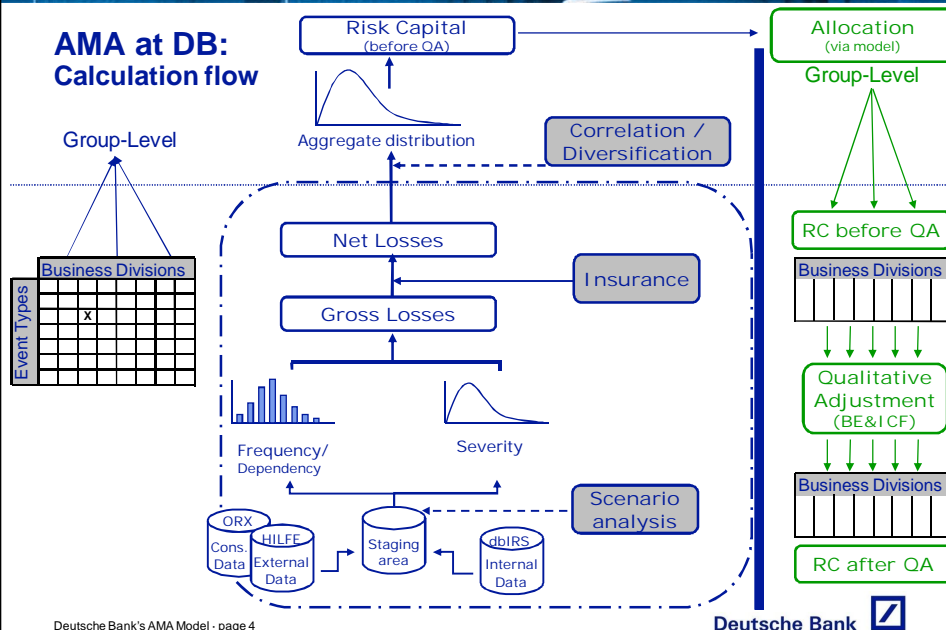
### Timeline

- 1999 Systematic collection of loss data**
- 2000 Economic capital with LDA**
  - Top-down model: loss distribution at Group level, capital allocation with risk indicators
  - Internal and external loss data
  - Qualitative adjustment with Incentive Scheme
- 2001 AMA project**
- 2002 Development of AMA model**
- 2003 Implementation of prototype**
- 2004 EC test calculations with AMA model**
- 2005 Official EC calculation with AMA model (starting Q2 05)**
- 2006 Implementation of production engine**  
AMA application submitted in September
- 2007 Regulatory approval**
- 2008 Joint EC and RC calculation with AMA model**

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### AMA at DB: Calculation flow



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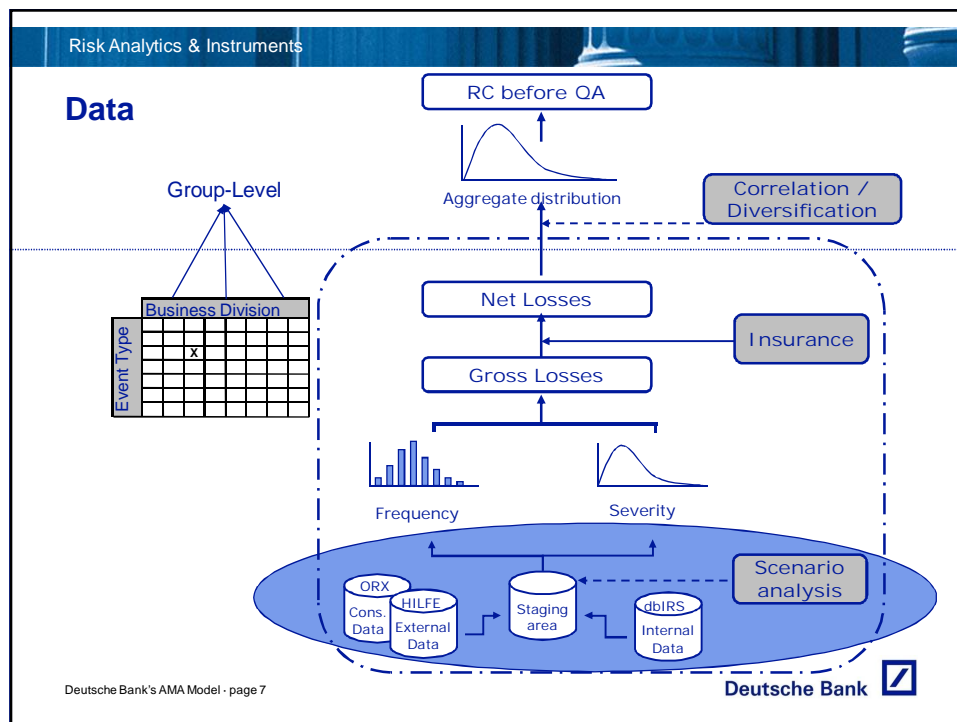
## DB's Business Line / Event Type Matrix

Basel Level 1	Internal Event Types	Business Lines						
		BL1	BL2	BL3	BL4	BL5	BL6	Group
Internal Fraud	Fraud							
External Fraud								
Damage to physical assets	Infrastructure							
Business disruption ...								
Clients, Products, Business Practices	Clients, Products, Business Practices							
Execution, delivery, process management	Execution, delivery, process management							
Employment practices, workplace safety	Employment practices, workplace safety							

- Design criteria
  - comparable loss profile
  - same insurance type
  - same management responsibilities
  - availability of data
  - relative importance of cells
- Treatment of losses that cannot be assigned to a single cell
  - Group losses
  - Split losses

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## Data for Modelling Loss Distributions

### Data sources

- Internal loss data
- Consortium data
- Commercial loss database
- Scenarios

### Internal loss data is the most important data source

- Each firm's operational losses are a reflection of its underlying operational risk exposure
- Internal losses are used for
  - modelling frequencies (exclusively)
  - modelling severities
  - estimating correlations

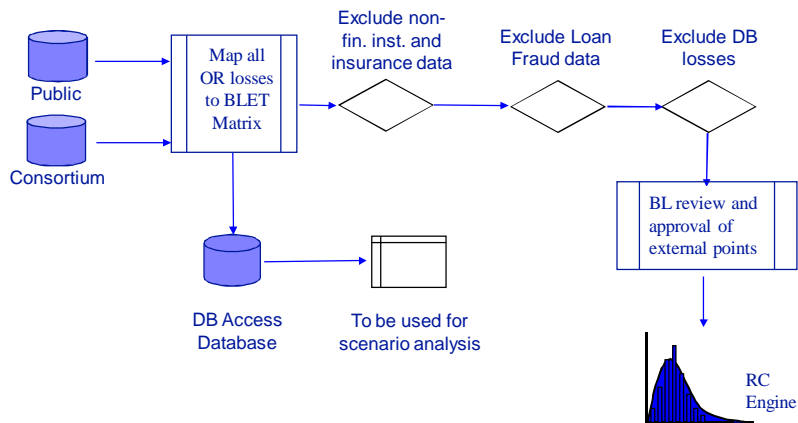
### Motivation for using external data and scenarios

- Additional information on severity profile, in particular on risk of unexpected losses (tails of severity distributions)

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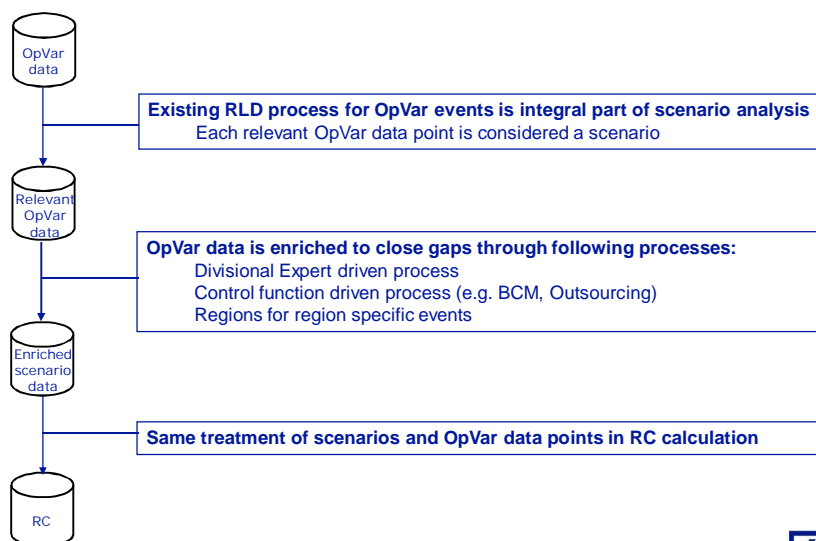
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## Creating a Relevant Loss Data Set



Scenarios are added as individual data points to relevant external losses

## Scenario Analysis Process and Methodology



## Biased External Loss Data

### Scale Bias

- Operational risk is dependent on the size of the bank, i.e. the scale of operations
- The actual relationship between the size of the institution and the frequency and severity may be stronger or weaker depending on the particular OR category

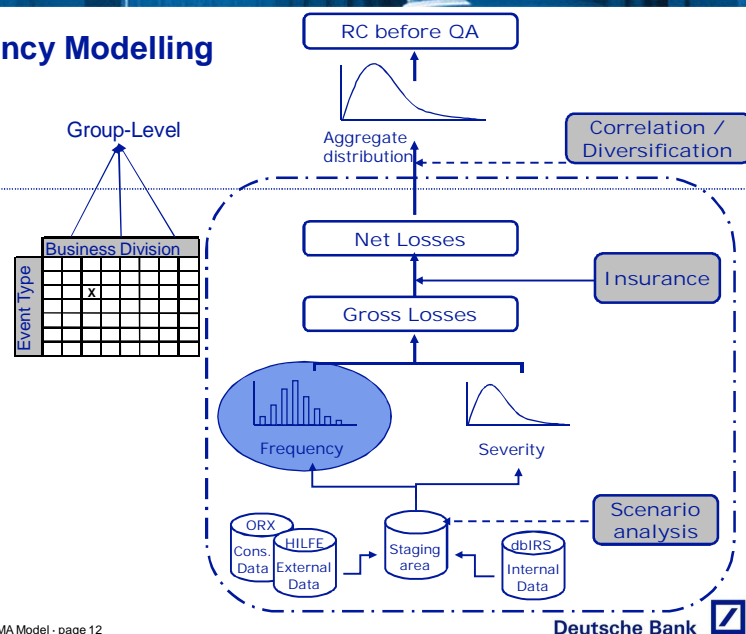
### Truncation Bias and Data Capture Bias

- Collection thresholds are not uniform for different data sets
- Data is often captured with a systematic bias. This problem is particularly pronounced with publicly available data: there exists a positive relationship between the loss amount and the probability that the loss is reported
- The disproportionate number of large losses could lead to an estimate that overstates a bank's exposure to operational risk

### Scaling in AMA at DB

- No correction of Scale Bias since it is considered less relevant for severity modeling
- Correction of Truncation Bias and Data Capture Bias

## Frequency Modelling



## Frequencies in AMA at DB

### Data

**Only internal loss data is used for calibrating frequency distributions:**

- Internal loss data reflects DB's loss profile most accurately
- Difficult to ensure completeness of external data (essential for application in frequency calibration)
- Lower data requirements in frequency modeling (compared to severity modeling)

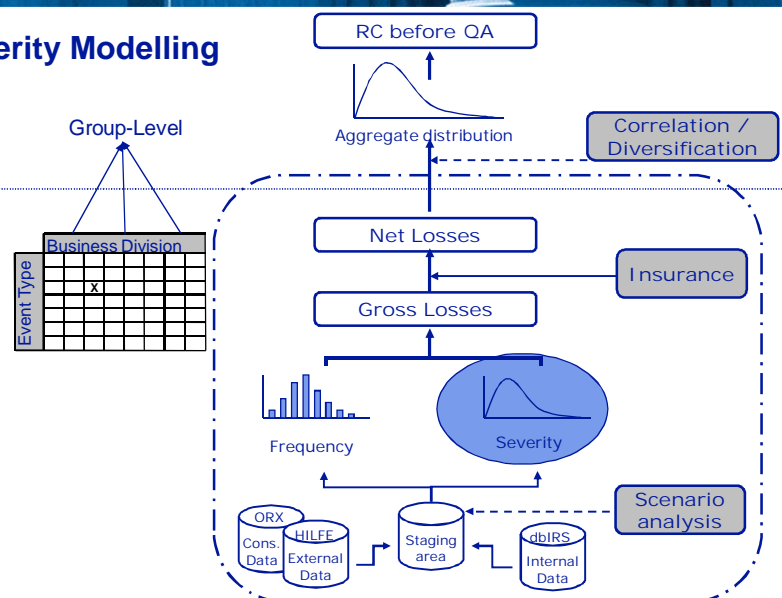
### Implemented distributions

- Poisson (no dependence between occurrence of events in a cell)
- Negative Binomial (positive dependence)
- Selection algorithm based on statistical tests

### Frequency distributions in official capital calculations

- Poisson in all cells
- Reason: negligible difference to combination of Poisson and Negative Binomial cells

## Severity Modelling



## Modelling Decisions

### Range of distribution

- One distribution for the entire severity range  
or different distributions for small, medium and high losses?

### Choice of distribution family

- Two-parametric distributions like lognormal, GPD  
or more flexible distribution families, i.e. three- or four-parametric,  
or even empirical distributions?
- One distribution family for all cells  
or selection of "best" distribution based on quality of fit?

### Mixing internal and external data

- How much weight is given to internal and external data?
- How to combine internal and external data?

## Severities in AMA at DB

### Range of distribution and choice of distribution family

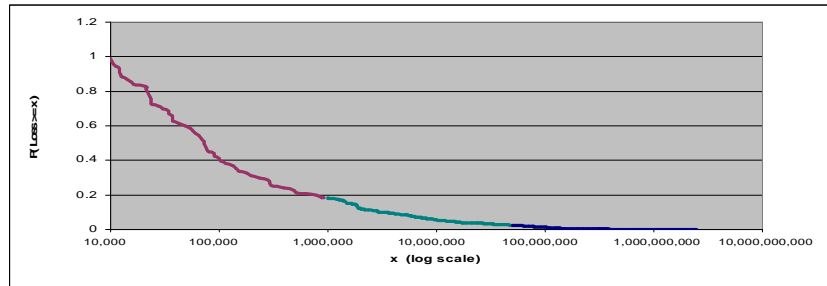
- In many cells, data characteristics are different for small and big losses
- Different distributions for body and tail
  - Body: non-parametric (empirical) distribution
  - Tail: modified technique from Extreme Value Theory for tail modelling
- Empirical and parametric distributions are combined via a weighted sum  
applied to the cumulative distribution functions

### Mixing internal and external data

- Internal data for calibrating body of distribution
- Internal and external data for calibrating tail



## Core Idea: Piecewise Defined Severity Distributions



**First section:** given by empiric distribution of cell specific internal data

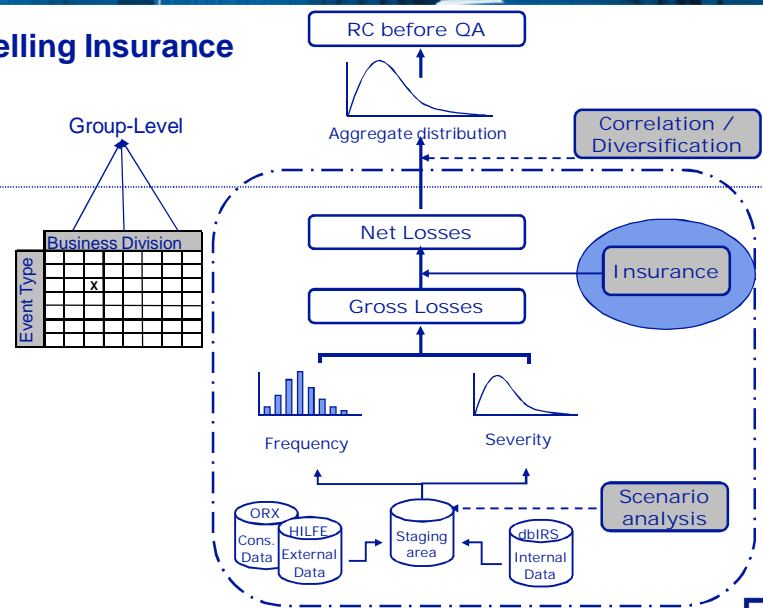
**Mid section:** given by weighted average of

- empiric distribution of cell specific internal data
- empiric distribution of cell specific external and scenario data

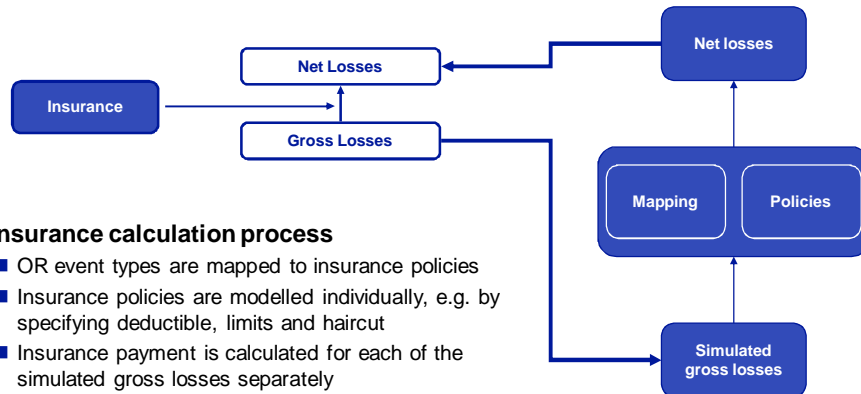
**Tail section:** given by weighted average of

- empiric distribution of cell specific internal data
- empiric distribution of cell specific external and scenario data
- parametric distribution calibrated on all data  $\geq 50mn$

## Modelling Insurance



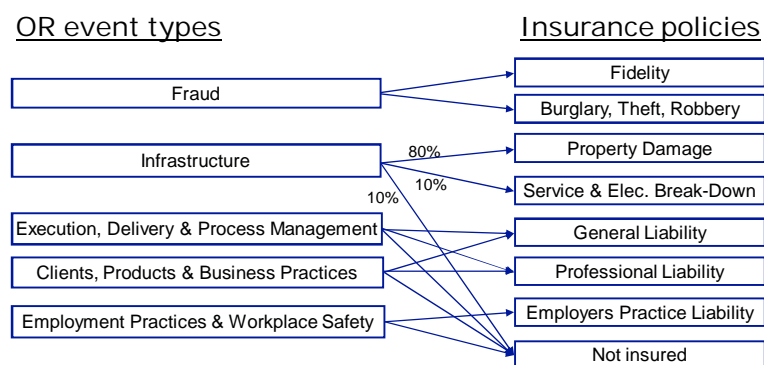
## Insurance in AMA at DB



### Insurance calculation process

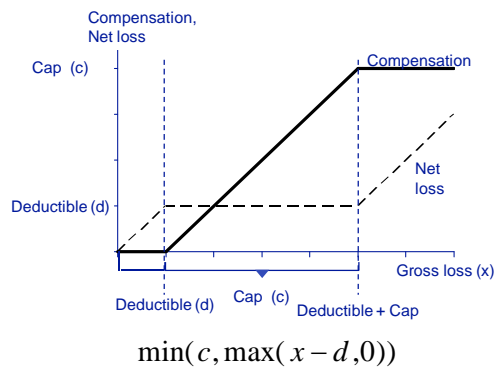
- OR event types are mapped to insurance policies
- Insurance policies are modelled individually, e.g. by specifying deductible, limits and haircut
- Insurance payment is calculated for each of the simulated gross losses separately

## Insurance Mapping



## Modelling Insurance Contracts

- Deductible: amount the bank has to cover by itself
- Cap: maximum amount compensated by the insurer



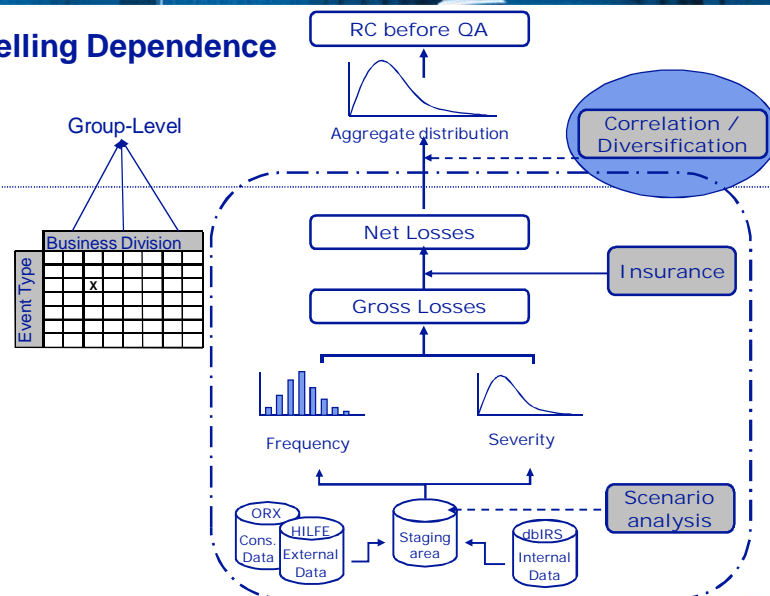
### Additional features

- Aggregate caps
- Haircuts (regulatory requirements)

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## Modelling Dependence



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## Analyzing Dependence

### Dependence in a bottom-up LDA

- Within cells
  - Dependence between the occurrence of loss events
  - Dependence between the frequency distribution and the severity distribution
  - Dependence between the severity samples
- Between cells
  - Dependence between the frequency distributions
  - Dependence between the severity distributions

### Statistical analyses performed at Deutsche Bank

- Based on internal loss data
- Identification of dependence between
  - occurrence of loss events within a cell => Frequency distribution not Poisson
  - frequency distributions in different cells => Copula applied to frequencies

## Dependence in AMA at DB

### Frequencies

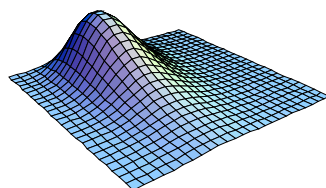
- Gaussian copula applied to frequency distributions

### Severities

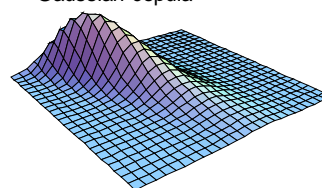
- Sum of split losses
- Severities of different loss events are independent

Example: Gaussian copula applied to a Poisson and a Negative Binomial distribution

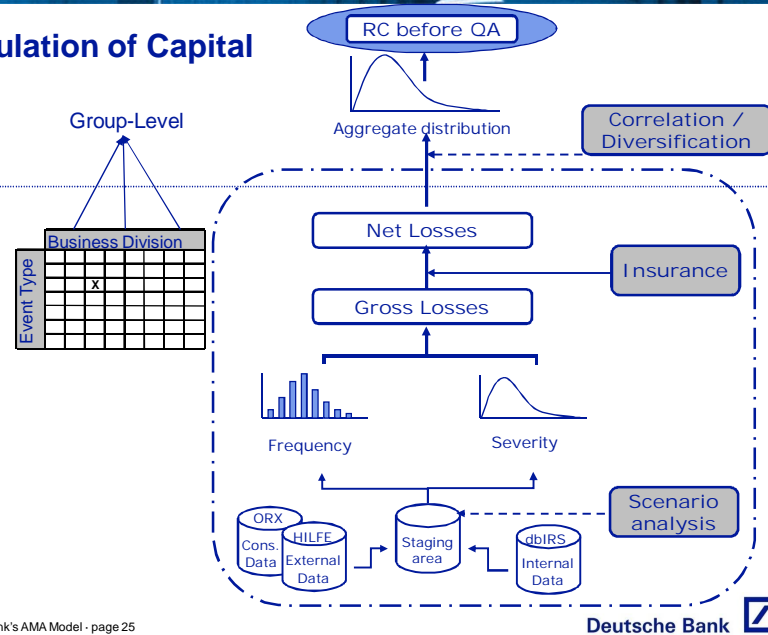
uncorrelated



Correlation factor  $\sqrt{0.5}$  in  
Gaussian copula



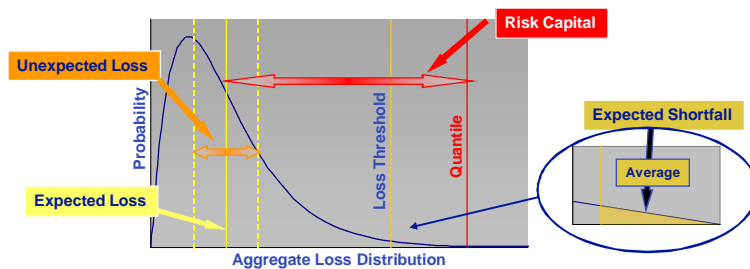
## Calculation of Capital



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## Calculation and Allocation of Risk Capital



**Aggregate loss distribution:**

Monte Carlo simulation

**Economic Capital:**

99.98% Quantile minus Expected Loss

**Regulatory Capital:**

99.9% Quantile minus Expected Loss

**Capital allocation**

■ Cell level:

Expected Shortfall allocation

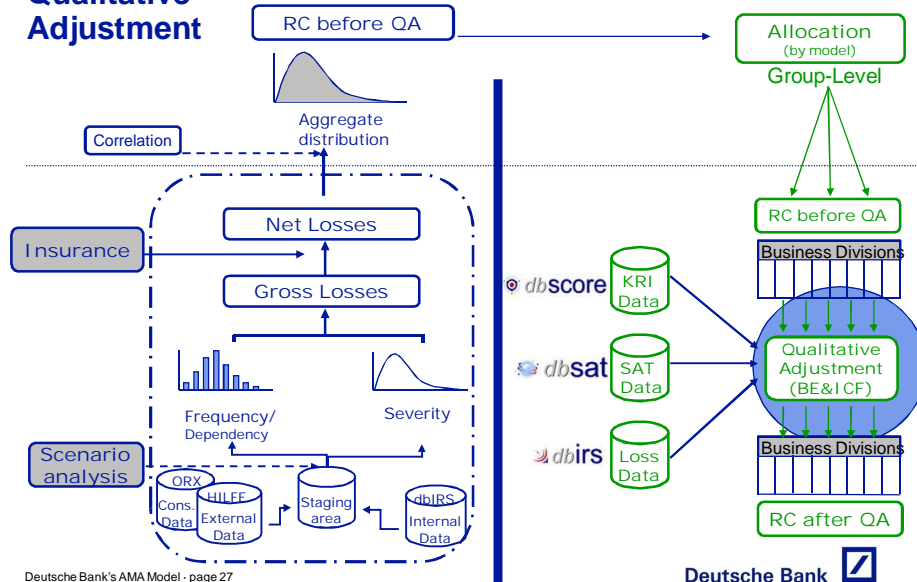
■ Divisional level:

Aggregation of EC in divisional cells plus proportional contributions of Group cells

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## Qualitative Adjustment



## Qualitative Adjustment in DB's OR Model

- Qualitative adjustment applied to contributory capital of business lines
  - QA is separated from the quantitative capital calculation
  - Simple and transparent but difficult to justify with statistical means
- Main facts on QA
  - Risk indicators and self assessment are main components
  - QA score (applied on BL /ET level) plus penalty component (inappropriate loss data collection, KRI/SAT minimum standards, etc.)
  - Insurance OR capital may be adjusted by +40% to -40%
  - Measurement of risk sensitivity and coverage determines range
- Key risk indicators
  - Global KRIs: HR, BCM, open issues (Audit, SOX, db-Track), NPA, Technology Risk
  - Business specific KRIs, e.g. nostro reconciliations, outstanding confirmations, average processing time of customer complaints

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3.	<b>Appendix: model validation</b>

## Validation

### Basic properties of LDA model

- Variance analysis
- Loss distributions for heavy-tailed severities

### Sensitivity analysis of basic components of LDA models

- Frequencies
- Severities
- Dependence
- Insurance

### Impact analysis of stress scenarios

### Backtesting and benchmarking

- Benchmarking the tail of the aggregate loss distribution against individual data points

## Variance Analysis

### Cell level

- Variance analysis
  - does not provide information on quantiles of loss distribution
  - but: quantifies impact of frequencies and severities on volatility of aggregate losses
  - is independent of specific distribution assumptions
- Variance of aggregate losses ( $F$  and  $S$ : frequency and severity distribution):

$$E(F) \cdot \text{Var}(S) + \text{Var}(F) \cdot E(S)^2$$

### Conclusion

- Importance of frequency distribution depends on relationship of  $\text{Var}(F)/E(F)$  (frequency vol) and  $\text{Var}(S)/E(S)^2$  (severity vol)
- In high impact cells, the volatility of severities dominates and the actual form of the frequency distribution is of minor importance:

$$E(F) \cdot \text{Var}(S) + \text{Var}(F) \cdot E(S)^2$$

## Variance Analysis

### Group level

#### Frequency correlations

- Variance of loss distribution at Group level

$$\sum_{j=1}^m E(F_j) \cdot \text{Var}(S_j) + \text{Var}(F_j) \cdot E(S_j)^2 + \sum_{j,k=1, j \neq k}^m \text{Cov}(F_j, F_k) \cdot E(S_j) \cdot E(S_k)$$

- Variance in the homogeneous model ( $c$ : homogeneous correlation coefficient)

$$m \cdot (E(F) \cdot \text{Var}(S) + \text{Var}(F) \cdot E(S)^2) \cdot (c \cdot (m-1) + 1)$$

#### Impact of frequency correlations depends on

- number of (relevant) cells  $m$  and
- relationship of  $\text{Var}(F)/E(F)$  (frequency vol) and  $\text{Var}(S)/E(S)^2$  (severity vol)

In general, the impact of frequency correlations is rather limited and less significant than the impact of correlations of severities or loss distributions



## Loss Distributions for Heavy-Tailed Severities

### Subexponential distributions

- Heavy-tailed: tail decays to 0 slower than any exponential  $\text{Exp}[a \cdot x]$ ,  $a < 0$
- Tail of the sum of subexponential variables has the same order of magnitude as tail of the maximum:

$$\lim_{x \rightarrow \infty} \frac{P(X_1 + \dots + X_n > x)}{P(\max(X_1, \dots, X_n) > x)} = 1$$

### Aggregate loss distributions of subexponential severities

- Let  $F$  be a frequency distribution
- $S$  the distribution function of a subexponential severity
- $G$  the distribution function of the aggregate loss distribution
- Under general conditions on  $F$  (satisfied by Poisson and Negative Binomial):

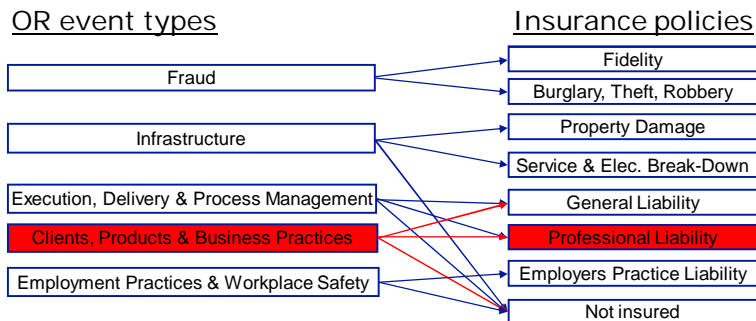
$$\lim_{x \rightarrow \infty} \frac{\bar{G}(x)}{\bar{S}(x)} = E(F), \quad \text{where } \bar{S}(x) := 1 - S(x)$$

## Sensitivity Analysis of Basic LDA Components

Based on theoretical results and experience with Deutsche Bank's LDA model

- Frequency distributions
  - Mean of frequency distribution is important
  - Shape has limited impact on capital in cells with fat-tailed severities
  - Shape has limited impact on Group capital
- Severity distributions
  - Weights and techniques for combining different data sources are important
  - Significant impact of distribution assumptions for severity tails and tail probabilities
- Dependence
  - Impact depends on the level where dependence is modelled, e.g. frequencies, severities or aggregate losses
  - Limited impact of frequency correlations

## Sensitivity Analysis of Insurance Model



- Clients, Products & Business Practices consumes most of the capital
  - Impact of mapping percentages to insurance contracts
  - Most severe losses fall under Professional Liability: single limit of PL is particularly important
- Higher reduction (in percentage) for median (EL) than for high quantiles (EC and RC)
- Insurance may cause reallocation of capital between different event types

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## Stressing Loss Data

Methodology: Add (remove) internal and/or external losses and analyze impact on capital

### Stress Scenario

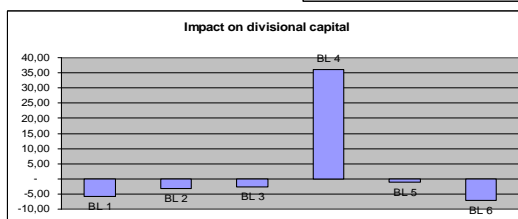
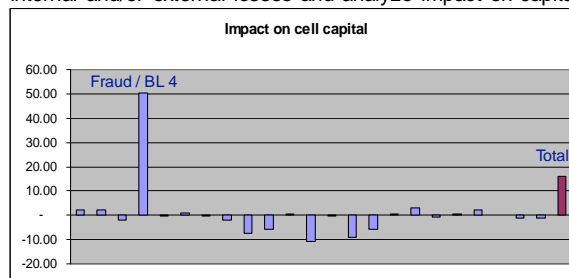
Add 200mn loss in a  
Fraud cell

### Impact on capital

Fraud / BL 4: +50mn

BL 4: +35mn

Group: +15mn



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## Backtesting and Benchmarking

### ■ Backtesting

- Sequential testing of a model against reality to check the accuracy of the predictions
- Backtesting is frequently used for the validation of market risk models
- In credit and operational risk, the inherent shortage of loss data severely restricts the application of backtesting techniques to capital models

### ■ Benchmarking

- Comparison of a bank's operational risk capital charge against a bank's close peers
- Comparison of the AMA capital charge against the BIA or TSA capital charges
- Comparison of the LDA model outputs against adverse extreme, but realistic, scenarios

These tests help to provide assurance over the appropriateness of the level of capital but there are obvious limitations

## Benchmarking

### Tail of aggregate loss distribution versus individual data points

#### ■ Based on assumption that these tails have the same order of magnitude:

- Tail of aggregate loss distribution calculated in a bottom-up LDA model
- Tail of loss distribution directly specified at Group level

#### ■ Loss distribution specified at Group level:

- Take all losses (across business lines and event types) above a high threshold, say 1m, for the specification of a severity distribution  $S$
- Calculate the bank's average annual loss frequency  $n$  above 1m

#### ■ Under the assumption that $S$ is subexponential, identify

$\alpha$  – quantiles of loss distribution  $S_1 + \dots + S_n$  with

$\alpha$  – quantiles of maximum distribution  $\max(S_1, \dots, S_n)$  with

$1 - ((1 - \alpha) / n)$  – quantiles of severity distribution  $S$

## Benchmarking Result

- $1 - ((1 - \alpha)/n)$  – quantiles of the severity distribution correspond to individual losses for appropriate alpha and n
- The amount of loss data provides a limit for the confidence level that can be derived directly from the data

