# Survey Errors in Reports of Move Month

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## Motivation for study

- Surveys ask respondents to recall events
- U.S. censuses ask respondents to recall where they lived on Census Day, April 1
- Some census evaluation interviews may occur 11 months after April 1
- Assumption: respondents who move around April 1 are able to give correct answers
- Recall errors may cause respondents to be enumerated at the wrong location



### Literature on Event Recall

 Much research on respondent recall and several models of survey response process
 Cannell et al. (1981), Sudman et al. (1996)

- Telescoping may be backward or forward Rubin & Baddeley (1989), Huttenlocher et al. (1990); Janssen et al. (2006)
- Wording of questions may aid recall Prohaska et al. (1998), Tourangeau et al. (2000)
- Use of move date as anchor may aid recall Wagenaar (1986), Belli et al. (2008)
- Limited research on error in recalling move dates
   Auriat (1993)



# Source of sample of movers

- U.S. Postal Service National Change of Address database
  - Name of person making request
  - Current address where mail delivered
  - Destination address where mail will be forwarded
  - Date to start forwarding mail
  - Indicator of whether a Family move or an Individual move



# Recall Bias Survey (RBS) asked move months

- US Census Bureau conducted RBS as research project during 2010 Census (Census Day: April 1)
  - Questionnaire very similar to one used in evaluations

Linse, Pape, Rosenberger, Contreras (2012)

- Sample of addresses selected from NCOA file
  - Requests submitted in March & April 2010
  - Linked to commercial database to get telephone number





# Recall Bias Survey (RBS) implementation

- Questions about moves:
  - Did HH member move in 2010?
  - If yes, asked for addresses and dates of all moves
- 3 waves of telephone interviews: 4,500 each
  - June: 2 to 3 months after Census Day, RR 69%
  - Sept: 5 to 6 months after Census Day, RR 66%
  - Feb: 10 to 11 months after Census Day, RR 63%



## Research strategy

- Assume NCOA record is "truth"
- Compare each RBS response to NCOA record to be sure household has same person and mentions same address
- Investigate error in reports of moves and move month
  - Logistic regression models
  - Multinomial analysis



### Limitations

- NCOA undercoverage: Many movers do not file a request
- NCOA overcoverage: Some requests do not represent a move
- Movers may forward mail to one address but move to another
- Only 20% of addresses link to a telephone number



## Data for analysis

- 8,937 respondents combining 3 waves
- 3,424 were same person as NCOA record
  - Address matched NCOA forwarding address
  - HH member matched NCOA name
- Of those, 1,740 were same event as NCOA
  - Reported move to NCOA forwarding address
  - Reported date of that move



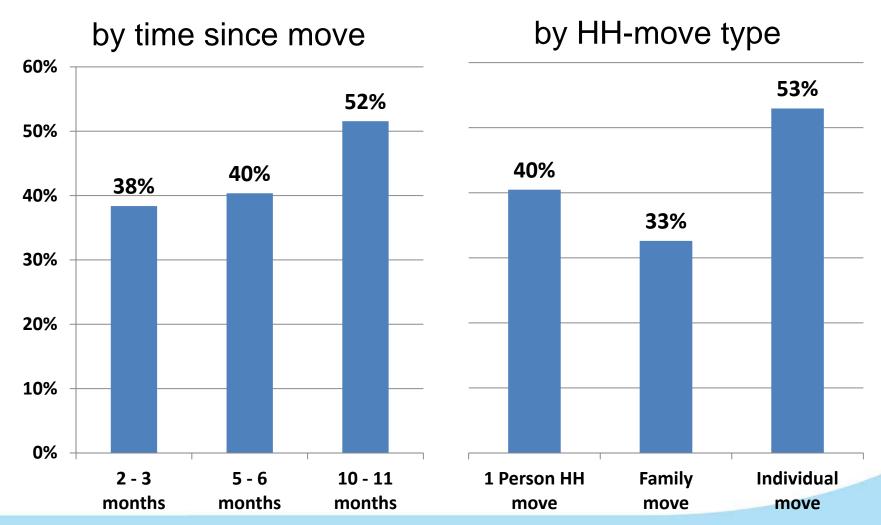
# Logistic regression models

- Variables studied
  - RBS reported a move
  - RBS reported move month agreed with NCOA
  - RBS reported move month indicated a Census Day address that agreed with NCOA
- Models found association with
  - Length of time since move
  - Move-HH type
    - 1-person HH, Family move, Individual move



## Error rate in reports of a move

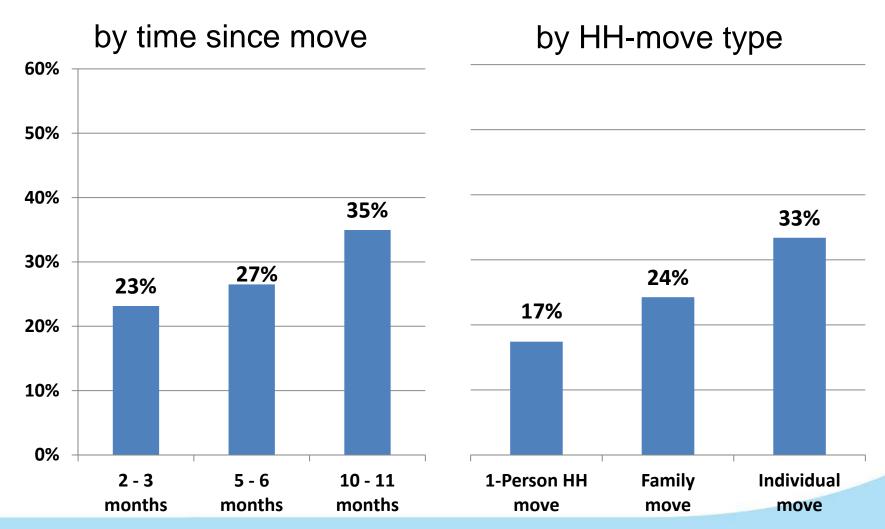
(% of NCOA moves not reported)





## Error rate in reports of move month

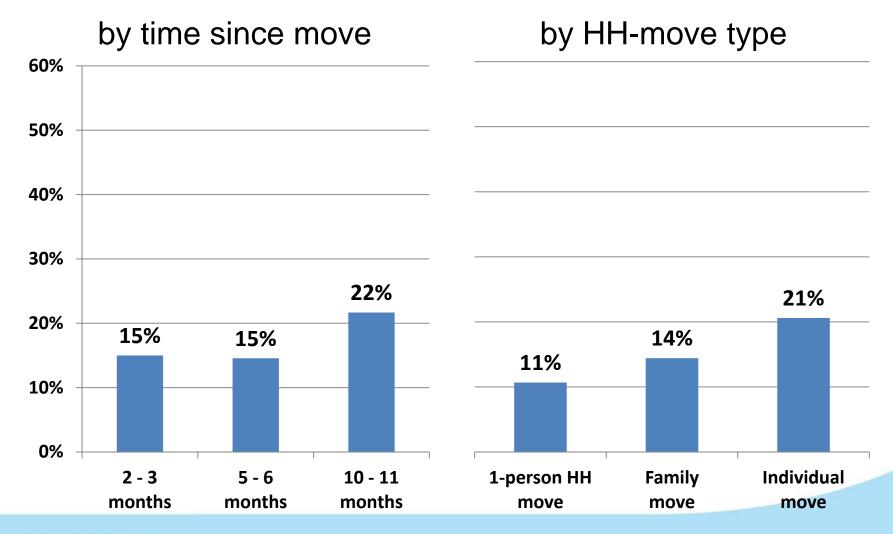
(% with reported move month disagreeing with NCOA)





#### Error rate in reported Census Day residence

(% with reported CD residence disagreeing with NCOA)





### Effect of variables

- Reports given 10 to 11 months after move had highest error rates for all variables
  - No difference for reports between 2 to 3 months and 5 to 6 months after move
- Reports about moves by an Individual in HH had highest error rates for all variables
  - Fewer reports of moves
  - More error in reports of move month
  - More error in reported Census Day residence



# Multinomial analysis

- Direction of net effect of error in RBS reports move month
  - Zero
    - Errors offset, equally earlier and later than NCOA
  - Backward telescoping
    - More errors tend to be earlier than NCOA
  - Forward telescoping
    - More errors to be later than NCOA
- Data: self-responses



# Direction of error in self-reports of move month





### Direction of error

- Self-responses
  - Backward telescoping occurred 10 to 11 months after a move, but not at 2 to 3 months or 5 to 6 months afterwards
  - Differ from Janssen et al. (2006) about when backward telescoping starts



#### Future research

- More research needed to identify point when error in recall of move month becomes problematic
- Complete address and strong matching criteria necessary for definitive results



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