# Tips for Working in Tech (and elsewhere)

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#### Themes of this Talk

Variety

Interesting career

Bounce back from failure

Advice

#### In Growing Field of Big Data, Jobs Go Unfilled

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Looking for work? Consider this: Employers are finding a shortage of workers trained in big data, business intelligence, statistics and data analytics. In fact, by 2018, the U.S. could face a shortfall of about 35 percent in the number of people with advanced training in statistics who can help companies realize the potential of digital information.

#### **About Me**

Statistician at Google Previously:

Undergrad math, US & Germany PhD Statistics, Stanford

Pacific Gas & Electric Co.

College Prof

Statistical Software/Research

Sierra Club

Computers to Guatemala, CR, Ecuador Water Bottle Rockets





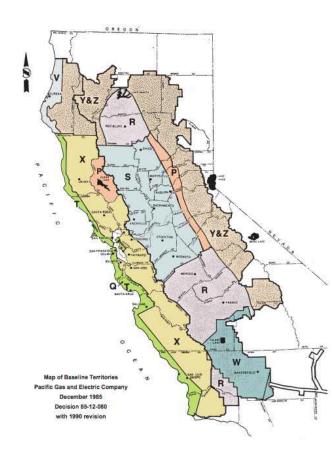
#### Pacific Gas & Electric

Internal think tank/consulting

20 people, ~10 countries

EE, CS, OR, Math, Stat

Big project: fuel oil inventory



# Fuel Oil Inventory

PG&E has diverse electrical supply
Hydro, nuclear, geothermal, coal, gas, oil
Oil is fuel of last resort (dirty & expensive)
How much to carry in inventory for winter?
Need depends on rain, snow, outages, ...

#### Simulation

Generate artificial years, see what happens Optimize (outage rate 1/200)

# Importance Sampling

Interesting cases are rare; so oversample them Cold, dry, nuclear outages

Reweight to avoid bias

$$w_i = f(x_i) / g(x_i)$$

Artificial year twice as likely: weight ½

Weighted average

Common sense vs literature

$$(1/n)\sum w_i y_i$$

Dissertation!

$$\sum w_i y_i / \sum w_i$$

#### Academia

Small colleges, small classes, lot of student involvement

Summer research (self or with students)

Consulting

20 faculty (& their students), 12 departments

One project – estimating seismic deformation from stream networks (Science 1994)

Did not get tenure!

# Insightful Corp.

- Statistical Software S-PLUS (before R)
- Research
  - Work with academic consultants
  - Produce commercial-quality software
- Consulting
- Training (Short courses, U.S. & Europe)
- Development, Tech Support, Documentation, Sales Support, ...

# Google

- Which ads are less annoying?
- Estimating effectiveness of display ads
- Optimizing web sites (sequential design)
- What Chrome apps to show
- Traffic speeds
- Detecting changes in query rates
- How to tell if people like Google maps

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#### Slides removed

Two slides are removed – search results for

- Flights to Hawaii (many ads)
- Latent variables (no ads)

## Experimentation

Data mining is all the rage.

But too many candidates only know data mining

Experimentation matters.

Not enough candidates with background

Experimentation is far easier online.

When you search on Google you may be in the active arm of 100 experiments.

# Experiments

- Classical Experiments
  - Plan size in advance
  - Analyze at end
- Clinical Trials
  - Infrequent analysis
- Web
  - Continuous!
  - Multi-armed bandit





## Bootstrap, Permutation Tests

- Statistics Education
  - Chihara & Hesterberg 2018, Mathematical Statistics with Resampling and R
- Statistical Practice
  - More accurate
  - Easier to get answers
  - Can do better statistics
  - Sometimes faster than formulas
- What Teachers Should Know About the Bootstrap, The American Statistician, 2015

### What do statisticians do at Google?

**Teams:** Economics, Hardware Operations, Quantitative Marketing, Video and TV Insights, Content Ads, Ads Quality, Conversions and Attribution, Quantitative User Experience, Travel Analytics, Sales Finance, Affiliate Ops, People Analytics, Engineering Statistics, Machine Learning, Search Quality

**Projects:** Forecasting and planning, project evaluation, testing new features, modeling behavior of advertisers, publishers and users, auction design, tool building, survey analysis, ...

Where: CA<sup>4</sup>, NY, WA<sup>2</sup>, CO, PA, UK, CH, FR, IS, ...

# Google Hiring

#### Four main criteria

- Statistical Knowledge
- Data Intuition
- Computation
- Communication

#### Other:

Leadership, Initiative, Teamwork, Googliness, ...

google.com/careers

## Internships

google.com/students

Expected posting

Data Science Intern 10/21-11/20 & 1/6-1/24

Business/Produce Analyst Intern 10/21-11/2

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# Tips

Bonus for experimental design, big data Review core statistical ideas and methods.

Think out loud (advantages, disadvantages).

Ask questions.

Admit what you don't know.

Consulting resume?

My Advice for Statisticians interested in working at Google = goo.gl/mxvlbg

#### Skills

- Stats (and understand concepts)
- Consulting
- Programming
- Experimental Design, scientific issues
- Writing
- Presentations

## Money and Job

- Choose interesting work!
- Money
  - Life frugally (house and car!)
  - Flexibility in job choice
  - Reduce stress
- Avoid driving
  - Time & money & health & impact world
  - Live close, bike, public transportation

#### Get Involved

- Professional Groups
  - Raise your profile!
  - Organize sessions!
  - Give talks!
- Community Groups
  - Desperate for volunteers in modern America
- Do good
  - Own happiness
  - Time or money